

REQUIRED ENTRY/RE-ENTRY DOCUMENTATION

Requirements as outlined below may change, so see your travel agent or contact the consulate for the country to which you are traveling to be accurately advised of current requirements. Proper documentation is **your** responsibility. The following information gives current requirements for U.S. citizens, effective at time of printing: **Passengers of all ages returning to the U.S. by air from any international destination must have a valid passport in good condition, and passengers may be denied boarding by the airline if passport is damaged, mutilated, or has excessive wear. A state-issued birth certificate with government-issued photo I.D., or a passport "card" is not acceptable. If your name on your passport (or for non-U.S. citizens, valid travel documents) does not match your name on your travel vouchers/tickets, you will not be allowed to travel.** For details on how to obtain a passport, contact your local courthouse or post office. If you are not a U.S. citizen, contact the embassy of the country to which you are traveling to determine required entry documents. Certain countries may deny entry to travelers with even a minor criminal record, and if not a U.S. citizen, entry back into the U.S. Check with the U.S. Embassy and embassy/consulate of the country being visited to ensure you can travel. We do not accept responsibility if you are denied entry and cancellation penalties apply. **We regret that we cannot accept unaccompanied minors under 18 for any travel. Failure to comply with all of the above requirements will result in you not being allowed to travel.**

COSTA RICA PASSENGERS

A passport valid for your length of stay is required for U.S. citizens traveling to Costa Rica. Requirements may change, check with the Costa Rica consulate for up-to-date information.

Upon arrival, you will clear Immigration, claim your luggage and clear Customs. You will be met **outside** the airport by an Apple Vacations Representative, holding an Apple Vacations sign. Representatives are not allowed inside the arrivals area. Your Representative will direct you to your hotel transfer (or car rental for Fly/Drive passengers). **Airport/hotel transfers ARE included for passengers staying in the same general area as the nearest major airport (LIR-Guanacaste hotels, and SJO-San Jose hotels). Additional private transfer charges apply for passengers flying into SJO and staying in Guanacaste or flying into LIR and staying in San Jose, as well as passengers requiring transfers to or from Puntarenas or Manuel Antonio.** Apple Vacations is represented by independent destination management companies operating in resort and providing services to Apple Vacationers. **Apple Representatives from Swiss Travel Costa Rica greet passengers on escorted tours and self-drive programs only; Apple Representatives from Amstar DMC greet all other passengers (city and beach hotel stays).**

Your Apple Representative can be contacted as follows:

Airport	Representative	Local phone #
Liberia/San Jose	Amstar DMC	506-2105-0650
Liberia/San Jose	Amstar DMC (Emergency #)	506-8360-7107
Liberia (LIR)-Guanacaste	Swiss Travel (Escorted Tours)	506-2667-0606 ext. 5046
San Jose (SJO)	Swiss Travel (Escorted Tours)	506-2282-4898 ext. 1184

COSTA RICA DEPARTURE TAXES

\$29 Costa Rica departure tax (subject to change) may be payable at resort airport upon departure (including infants). Tax payable in cash (U.S. dollars or Costa Rica colones) or Visa/MasterCard. On Exclusive Vacation Flights, tax may be included.

PANAMA PASSENGERS

Effective at the time of printing, A PASSPORT VALID FOR A MINIMUM OF 3 MONTHS AFTER THE DAY OF ARRIVAL IS REQUIRED FOR U.S. CITIZENS TRAVELING TO PANAMA. Requirements may change, check with the Panama consulate.

Upon arrival in Panama, you will clear Immigration, claim your luggage and clear Customs. Passengers will be met outside the airport by an Apple Vacations Representative from Panamazing DMC, holding an Apple Vacations sign. Apple Representatives are not allowed inside the Arrivals Area. Your Representative will direct you to your hotel transfer. Apple Vacations is represented in Panama by Panamazing DMC, an independent destination management company operating in Panama and providing services to Apple Vacations passengers.

Your Apple Representative can be contacted as follows:

Destination	Representative	Local phone #
Panama	Panamazing DMC	340-9850/9857

SPECIAL CIRCUMSTANCES FOR PANAMA TRAVELERS

While in Panama, American tourists must be able to present upon request by any local authority either their passport or photocopies of the bio-data page and the page containing the Panama entry stamp, along with another picture I.D. (such as driver's license). We do not recommend carrying your original passport while in Panama. Copies of the necessary passport pages can be made at your hotel for a nominal charge. **If you do not present ANY identification, you could be detained by the local authorities.**

CARTAGENA DE INDIAS, COLOMBIA PASSENGERS

A passport valid for length of stay after the day of arrival is required for U.S. citizens traveling to Colombia. Requirements may change, so please check with the Colombia consulate.

Upon arrival in Colombia, you will clear Immigration, claim your luggage and clear Customs. Passengers will be met outside the airport by an Apple Vacations Representative holding a Decameron Explorer/Apple Vacations sign. Apple Representatives are not allowed inside the Arrivals Area. Your Representative will direct you to your hotel transfer. Apple Vacations is represented in Colombia by Decameron Explorer, an independent destination management company operating in Colombia and providing services to Apple Vacationers.

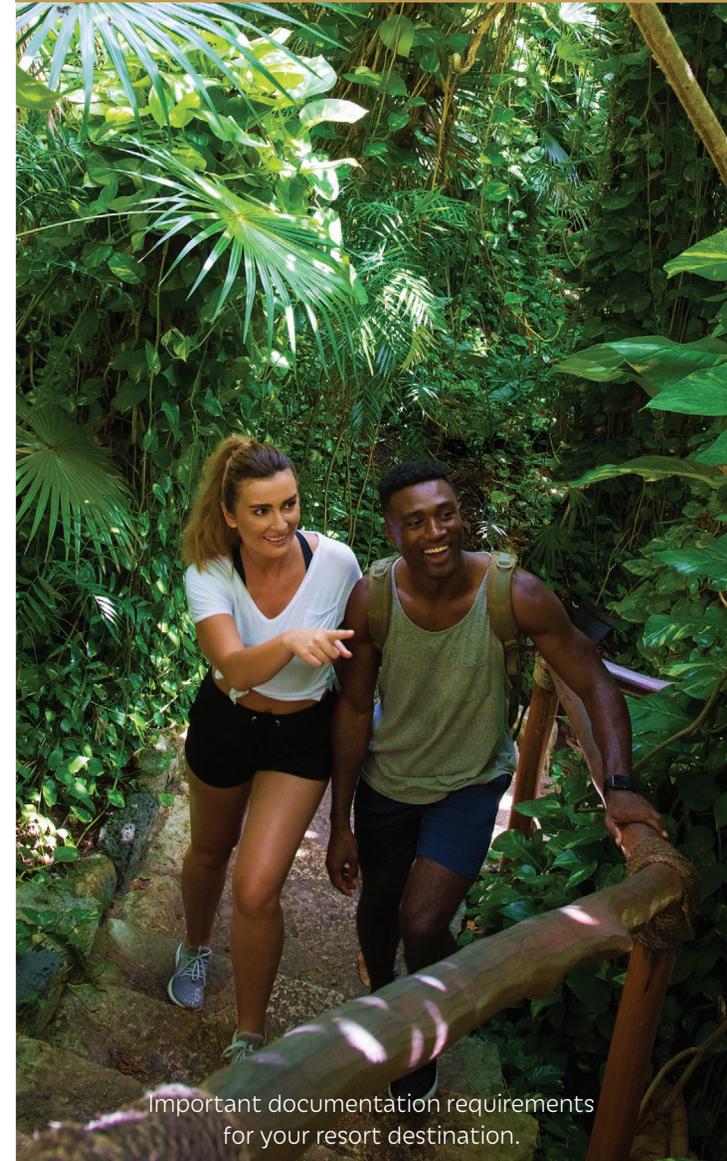
Your Apple Representative can be contacted as follows:

Destination	Representative	Local phone #
Cartagena de Indias	Decameron Explorer	650-3600 ext: 225
	Mobile contact:	(57) 315-724-4558

COLOMBIA DEPARTURE TAX

A departure tax of \$45 cash and in only one type of currency (Colombian pesos or U.S. dollars, excluding \$100USD bills). This amount is subject to change. Most airlines include the tax in the cost of the ticket, so please check with your airline or travel professional for most updated information.

IMPORTANT TRAVEL INFORMATION COSTA RICA, PANAMA CARTAGENA DE INDIAS



Important documentation requirements
for your resort destination.

 **APPLE VACATIONS®**

FAIR TRADE CONTRACT/TRAVEL TIPS

See the Fair Trade Contract at applevacations.com/ftc for all terms and conditions of your vacation package. Also visit applevacations.com/faq which is part of that contract.

HEALTH & SAFETY TIPS FOR TRAVELERS

Apple Vacations strongly recommends that you visit the U.S. Department of State's website www.travel.state.gov, as well as the Centers for Disease Control and Prevention website www.cdc.gov which include important information on foreign travel. Use common sense while vacationing abroad. For example, if you choose to drink alcohol, do so in moderation. In addition, be cognizant of the effects of mixing alcohol and certain medications. Should someone in your party become ill while on vacation, alert the resort front desk for immediate medical attention or call the emergency number provided by the resort. Also advise your Apple Representative as soon as possible, who may be able to provide assistance. If you have medical issues or concerns about medical services, Apple Vacations urges you to contact your hotel with specific questions. Please be aware that medical standards and training of emergency responders and resort medical facilities vary greatly, and health care abroad may not be the same as you might expect at home. It may be standard policy for hospitals and medical providers abroad to require cash payment upfront for services. Check with your insurance provider regarding claims for reimbursement. Sports and aquatic equipment, especially scuba gear, may not meet U.S. safety standards and many resort pools and beaches may lack lifeguards. Balcony railing heights may be lower than the mandated heights in the United States. Low balcony railings create a risk of falls, which may result in serious injury or death. In tropical climates, we strongly recommend the use of insect repellent, especially during rainy season; seek shade in order to avoid heat exhaustion and stay hydrated. Bottled drinking water is recommended.

TRAVEL DOCUMENTS AND FLIGHTS

Your travel documents give you the details of your vacation including flight, hotel and transfer information. Passengers traveling on scheduled air will receive a flight itinerary. In case of last minute changes, we strongly recommend accessing your on-line itinerary at mytripandmore.com or check with the airline directly. If you are flying on an airline which requires paper tickets, you will receive those and must bring them to the airport. If your paper scheduled airline tickets are lost, they must be replaced at your expense.

If you are flying on an Exclusive Vacation Flight, the phone number for the most recent flight information recording is included in your documents. We encourage you to call this number prior to departure for the airport. This number is maintained for both outbound and inbound flights. Give this number to anyone meeting you at the airport upon your return home. Please refer to your travel documents for the location of your check-in area on Exclusive Vacation Flights. For a list of our public charter filings, see applevacations.com/pcfiling.

AIRPORT CHECK-IN

Check-in begins three hours prior to departure at the airline ticket counter. Under no circumstances should you check-in later than one hour prior to departure. Late check-in WILL result in you not being allowed to travel.

BAGGAGE

Many airlines are charging fees for checked and/or carry-on bags and have different baggage allowances and fees—visit applevacations.com/baggage. Carry-on luggage is limited to one bag per person and must be small enough to fit beneath the seat in front of you; some airlines charge a carry-on bag fee. PLEASE BE ADVISED THAT EXCESS/OVERSIZED BAGGAGE MAY BE DENIED AT CHECK-IN and if accepted, there will be additional charges. Anyone attempting to check-in excess baggage should arrive at the ticket counter a minimum of 3 hours prior to departure (except where a carrier specifies a longer minimum), or risk being denied boarding. Lap children under age two do not receive a separate baggage allowance. Apple Vacations accepts no liability for loss or damage to luggage. We recommend that passengers consider the use of a TSA-approved lock to secure their luggage. For details on baggage insurance, visit applevacations.com/avok or see your travel agent. Pack medications, jewelry, and other valuables in your carry-on. Visit tsa.gov for details on what can be packed in your carry-on luggage. All lost or damaged luggage must be reported to an airport representative at the destination airport by the passenger before leaving the airport terminal. If traveling with special equipment, such as a wheelchair, you or your travel agent must alert Apple Vacations prior to departure day. If your luggage is delayed on arrival, report this to the airline and inform your Resort Representative before you board your transfer. Checked baggage taken from the terminal building at the destination will be considered to have been received in good condition and no claim for loss or damage will be accepted.

FOR LAND ONLY & SCHEDULED AIR PASSENGERS or AIR ONLY IF PURCHASED ROUND-TRIP TRANSFERS

Your arrival times have been reported to the Apple Vacations Representatives in resort. Land Only passengers—it is the responsibility of you or your travel agent to advise Apple Vacations of your flight itinerary. Should your arrival time in resort change, notify the Representative office at the number listed on the reverse side of this pamphlet. If you do not do so, you will be responsible for paying for your own transportation from the airport to your hotel. Apple Vacations Resort Representatives will be at the airport to assist you with your transfers based on your arrival times. Ground transportation information is included on your travel documents.

AIR ONLY PASSENGERS

Upon arrival, please advise the Resort Representative at the airport where you will be staying in resort. In the event of last minute changes, Apple Vacations Representatives will contact you. **Please contact the Representative office at least 24 hours prior to departure to confirm your return flight information** (phone number is listed on the reverse side).

BEWARE OF TIME SHARE OFFERS

Some hotels and airport passenger arrival areas are especially high centers of time-share activity. Time-share sellers may approach you to offer you “freebies”, such as tours and may even attempt to take you to their time-share hotel directly from the airport. We advise you to “just say no,” and avoid hours of high pressure sales pitches.

CAMOUFLAGE CLOTHING IN COLUMBIA

To respect the military, camouflage clothing is not permitted.

YOUR APPLE REPRESENTATIVE IN RESORT

Apple Vacations is represented in Costa Rica, Panama and Cartagena de Indias by independent destination management companies operating locally and providing services to Apple Vacationers. They will provide access to the very best excursions operated by the most reliable vendors. Some excursions require physical activity. Please consider the nature of the excursion to make sure it is appropriate for your age and physical condition.

HOTEL CHECK-IN/TIPPING & TAXES

Credit card imprint or cash deposit is typically required at check-in for incidentals. Check-in for your room is usually 3:00pm. We recommend that you pack a bathing suit in your carry-on. Tips to maids, bellmen, and servers at all-inclusive resorts are at your discretion. Apple Vacations has pre-paid all hotel taxes.

HOTEL CHANGES & FLIGHT CHANGES IN RESORT

If you change your hotel you are responsible for paying any additional costs. If you wish to change your flights you may do so at your own expense, according to the availability of these flights. See your Resort Representative for assistance.

BEFORE YOU LEAVE RESORT

All passengers MUST contact their Resort Representative at least 24 hours prior to leaving resort to verify the departure time of your transfer and the return flight (see reverse side for contact information). Be sure to keep any carry-on baggage with you at all times, as you are solely responsible if it is lost or stolen. We recommend completing your check-out as early as possible to avoid missing your transfer. You are responsible for clearing all of your incidental accounts before leaving the hotel. When possible, a hospitality room will be made available for guests on late evening flights. Be sure to check that your luggage is transferred with you as Apple Vacations and our ground operators will accept no liability for lost or damaged luggage that is not reported immediately. Should you elect to travel independently, please notify your Resort Representative, so a transfer vehicle will not be dispatched to your hotel.

CUSTOMS

U.S. Customs currently imposes an \$800USD limit per person on value of goods you can bring into the country duty-free. This value is per adult and may be more depending on destination. You are restricted from bringing back certain articles such as fresh fruit and vegetables. Ask your travel agent or check online for the latest details. Save your receipts for purchases made while on vacation.

NORTHBOUND RETURN FLIGHT

If you have any questions about your northbound flight status home after clearing security, customs and immigration, please contact the gate agent, or if unavailable, our local Representative office in resort (contact information is listed on the reverse side.) TSA prohibits Resort Representatives past security.