

REQUIRED ENTRY/RE-ENTRY DOCUMENTATION

Requirements as outlined below may change, so see your travel agent or contact the consulate for the country you are traveling to be accurately advised of current requirements. Proper documentation is **your** responsibility. The following information gives current requirements for U.S. citizens, effective at time of printing: **Passengers of all ages returning to the U.S. by air from any international destination must have a valid passport in good condition, and passengers may be denied boarding by the airline if passport is damaged, mutilated, or has excessive wear. A state-issued birth certificate with government-issued photo I.D., or a passport "card" is not acceptable. If your name on your passport (or for non-U.S. citizens, valid travel documents) does not match your name on your travel vouchers/tickets, you will not be allowed to travel.** All passengers 18 and over traveling within the United States or to any U.S. territory (including Puerto Rico and the U.S. Virgin Islands) require only a valid government-issued photo I.D. If you are not a U.S. citizen, contact the embassy of the country to which you are traveling to determine required entry documents. **We regret that we cannot accept unaccompanied minors under 18 for any travel. Failure to comply with all of the above requirements will result in you not being allowed to travel.**

REAL ID ACT

Passed by Congress in 2005, the REAL ID Act established minimum ID security standards and prohibits federal agencies, like TSA, from accepting licenses and identification cards for official purposes from states that do not meet these standards. Passengers with a driver's license issued by a state that is not compliant with the REAL ID Act (and has not been granted an extension) will need to show an alternative form of acceptable identification for domestic air travel (including the U.S. Virgin Islands and Puerto Rico) to board their flight. To check whether your state is compliant or has an extension, visit <https://www.dhs.gov/real-id>. If your state-issued ID or driver's license is not compliant, visit <https://www.tsa.gov/travel/security-screening/identification> for alternate forms of acceptable ID.

DENIAL OF ENTRY

Certain countries may deny entry to travelers with even a minor criminal record, and if not a U.S. citizen, entry back into the U.S. Check with the U.S. Embassy and embassy/consulate of the country being visited to ensure you can travel. We do not accept responsibility if you are denied entry and cancellation penalties apply.

ARRIVAL IN THE CARIBBEAN

Upon arrival, you will clear Immigration, claim your luggage and clear Customs. Your Resort Representative will direct you to your hotel transfer. Do not accept transfer information from anyone other than your Resort Representative. In Jamaica, your Representative will be in the arrivals lobby inside the airport. In Puerto Rico and St. Thomas, your Representative will be in the baggage claim area inside the airport. In all other Caribbean destinations, Representatives will meet you outside the airport (they are not permitted inside the terminal).

MINORS TRAVELING TO JAMAICA

Foreign minors under 18 years of age—if traveling with a school group, the group leader must hold a letter of invitation from the organization stating that the group will be visiting in Jamaica including the duration of stay.

ITEMS NOT PERMITTED

Out of respect to the military, camouflage clothing is not permitted in Antigua, Barbados, Bermuda, Grand Cayman, Jamaica, St. Kitts, and St. Lucia. Possession of mace/pepper spray, fireworks, toy guns, ammunition, and other offensive weapons are against the law in Jamaica.

YOUR REPRESENTATIVE IN RESORT

Resort Representatives are provided by Amstar DMC or other independent destination management companies operating in resort and providing services to Apple Vacationers. For information on your resort and recommendations on excursions, attend the Welcome Briefing held by your Representative who also keeps desk hours during the day at many hotels. Apple Vacations provides access to the very best excursions operated by the most reliable local independent suppliers. Some require physical activity. Please consider the nature of the excursion to make sure it is appropriate for your age and physical condition.

Passengers MUST contact their Resort Representative at least 24 hours prior to leaving resort to verify the departure time of your transfer and the return flight. Notice boards or binders containing important information may be available in your hotel.

Your Resort Representative can be contacted as follows:

Destination	Airport	Representative	Local phone #
Antigua	V.C. Bird Int'l	Suntours	268-462-4788/4789
Aruba	Queen Beatrix	DePalm Tours	522-4400/4480*
Barbados	Grantley Adams	Sun Tours	434-8430*
Bermuda	Bermuda Int'l	Bermuda Island Destination Management	441-732-1260
Curaçao	Curaçao Int'l	Curaçao Actief	5999-433-8858
Grand Bahama Isl.	Grand Bahama Int'l	Executive Tours	242-443-2342 242-727-7070
Grand Cayman	Owen Roberts	Webster's Tours LTD	928-1333
Jamaica	Sangster Int'l	Amstar DMC	1-876-971-9887
Nassau	Nassau	Majestic Tours Ltd.	322-2608/2607 ext: 2721
Puerto Rico	Luis Munoz Marin	Adames Luxury Transportation	787-646-8755
St. Croix	Alexander Hamilton	DDDS	1-855-572-9893
St. Kitts	Robert L. Bradshaw	Tropical Tours	465-4167
St. Lucia	Vigie Airport, SLU Hewanorra, UVF	Solar Tours	758-452-5898 758-452-4599
Sint Maarten	Princess Julianna	Island Reps	721-545-2990/2994
St. Thomas/St. John	Cyril E. King	Tropic Tours	774-5674*
Turks & Caicos	Providenciales		1-847-640-1170*

***Use # for transfers only; all other issues call: 847-640-1170 prompt 3, prompt 1**

DINING DRESS CODE

Casual yet elegant dress for women and collared shirts, long pants, and proper footwear for men is required at some restaurants. Check with your travel agent or visit your hotel's website for dress code information.

IMPORTANT TRAVEL INFORMATION

CARIBBEAN BAHAMAS | BERMUDA



Important documentation requirements
for your resort destination.

 **APPLE VACATIONS®**

HEALTH & SAFETY TIPS FOR TRAVELERS

Apple Vacations strongly recommends that you visit the U.S. Department of States' website www.travel.state.gov, as well as the Centers for Disease Control and Prevention website www.cdc.gov which include important information on foreign travel. Use common sense while vacationing abroad. For example, if you choose to drink alcohol, do so in moderation. In addition, be cognizant of the effects of mixing alcohol and certain medications. Should someone in your party become ill while on vacation, alert the resort front desk for immediate medical attention or call the emergency number provided by the resort. Also advise your Apple Representative as soon as possible, who may be able to provide assistance. If you have medical issues or concerns about medical services, Apple Vacations urges you to contact your hotel with specific questions. Please be aware that medical standards and training of emergency responders and resort medical facilities vary greatly, and health care abroad may not be the same as you might expect at home. It may be standard policy for hospitals and medical providers abroad to require cash payment upfront for services. Check with your insurance provider regarding claims for reimbursement. Sports and aquatic equipment, especially scuba gear, may not meet U.S. safety standards and many resort pools and beaches may lack lifeguards. Balcony railing heights may be lower than the mandated heights in the United States. Low balcony railings create a risk of falls, which may result in serious injury or death. In tropical climates, we strongly recommend the use of insect repellent, especially during rainy season; seek shade in order to avoid heat exhaustion and stay hydrated. Bottled drinking water is recommended.

TRAVEL DOCUMENTS AND FLIGHTS

Your travel documents give you the details of your vacation including flight, hotel and transfer information. Passengers traveling on scheduled air will receive a flight itinerary. In case of last minute changes, we strongly recommend accessing your on-line itinerary at mytripandmore.com or check with the airline directly. If you are flying on an airline which requires paper tickets, you will receive those and must bring them to the airport. If your paper scheduled airline tickets are lost, they must be replaced at your expense. **If you are flying on an Exclusive Vacation Flight, the phone number for the most recent flight information recording is included in your documents. We encourage you to call this number prior to departure for the airport.** This number is maintained for both outbound and inbound flights. Give this number to anyone meeting you at the airport upon your return home. Please refer to your travel documents for the location of your check-in area on Exclusive Vacation Flights. For a list of our public charter filings, see applevacations.com/pcfiling.

GOVERNMENT FEES/ITEMS NOT INCLUDED

Antigua departure tax of \$28USD payable at airport upon arrival-cash only. Barbados government levy of \$5.50-\$10 per room per night, based on the rating/ranking attributed to the hotel by the Barbados Hotel and Tourism Association, will be collected at hotel check-out. Major credit cards or cash are accepted. Airport/hotel transfers are not included in Turks & Caicos and St. Croix. Calling between the Dutch and French sides of Sint Maarten/St. Martin is considered an international call. Electronic converters are needed in St. Kitts, St. Lucia and the French side of St. Martin.

AIRPORT CHECK-IN

Check-in begins three hours prior to departure at the airline ticket counter. Under no circumstances should you check-in later than one hour prior to departure. Late check-in WILL result in you not being allowed to travel.

BAGGAGE

Many airlines are charging fees for checked and/or carry-on bags and have different baggage allowances and fees-visit applevacations.com/baggage. Carry-on luggage is limited to one bag per person and must be small enough to fit beneath the seat in front of you; some airlines charge a carry-on bag fee. PLEASE BE ADVISED THAT EXCESS/OVERSIZED BAGGAGE MAY BE DENIED AT CHECK-IN and if accepted, there will be additional charges. Anyone attempting to check-in excess baggage should arrive at the ticket counter a minimum of 3 hours prior to departure (except where a carrier specifies a longer minimum), or risk being denied boarding. Lap children under age two do not receive a separate baggage allowance. Apple Vacations accepts no liability for loss or damage to luggage. We recommend that passengers consider the use of a TSA-approved lock to secure their luggage. For details on baggage insurance, see your travel agent or visit applevacations.com/avok. Pack your medications, jewelry, camera and other valuables in your carry-on. Visit tsa.gov for details on what can be packed in your carry-on luggage. All lost or damaged luggage must be reported to an airport representative at the destination airport by the passenger before leaving the airport terminal. If traveling with special equipment, such as a wheelchair, you or your travel agent must alert Apple Vacations prior to departure day. If your luggage is delayed on arrival, report this to the airline and inform your Resort Representative before you board your transfer. Checked baggage taken from the terminal building at the destination will be considered to have been received in good condition and no claim for loss or damage will be accepted.

FOR LAND ONLY & SCHEDULED AIR PASSENGERS or AIR ONLY IF PURCHASED ROUND-TRIP TRANSFERS

Your arrival times have been reported to our Representatives in resort. Land Only passengers-it is the responsibility of you or your travel agent to advise Apple Vacations of your flight itinerary. Should your arrival time in resort change, notify the appropriate Resort Representative office at the number listed on the reverse side of this pamphlet. If you do not do so, you will be responsible for paying for your own transportation from the airport to your hotel. Resort Representatives will be at the airport to assist you with your transfers based on your arrival times. Ground transportation information is included on your travel documents.

AIR ONLY PASSENGERS

Upon arrival, please advise the Resort Representative at the airport where you will be staying and provide contact phone number. In the event of last minute changes, they will contact you. **Please contact the airline or your Resort Representative at least 24-hours prior to departure to confirm your return flight information** (phone number is listed on the reverse side).

BEWARE OF TIME SHARE OFFERS

Some airport arrival areas are high centers of time-share activity. Some of these time-share sellers have copied the uniforms of our Representatives and tell vacationers that they work for Apple Vacations. This is not accurate. **The actual Apple Vacations**

Representatives are waiting for you outside the airport terminal wearing Apple Vacations name badges and bright blue tropical shirts. Please note: in Jamaica, Apple Representatives from Amstar DMC will greet you *inside* the airport terminal holding Amstar/Apple Vacations signs. **We strongly advise you to avoid time-share sales people, so you don't miss your transfer.**

HOTEL CHECK-IN/TIPPING & TAXES

Credit card imprint or cash deposit is typically required at check-in for incidentals. Check-in for your room is usually 3:00pm. We recommend that you pack a bathing suit in your carry-on. Tips to maids, bellmen, and servers at all-inclusive resorts are at your discretion. Apple Vacations has pre-paid all hotel taxes.

HOTEL CHANGES & FLIGHT CHANGES IN RESORT

If you change your hotel you are responsible for paying any additional costs. If you wish to change your flights you may do so at your own expense, according to the availability of these flights. See your Resort Representative for assistance.

BEFORE YOU LEAVE RESORT

All passengers MUST contact their Resort Representative at least 24 hours (48 hours for St. Kitts) prior to leaving resort to verify the departure time of your transfer and the return flight (see reverse side for contact information). Be sure to keep any carry-on baggage with you at all times, as you are solely responsible if it is lost or stolen. We recommend completing your check-out as early as possible to avoid missing your transfer. You are responsible for clearing all of your incidental accounts before leaving the hotel. When possible, a hospitality room will be made available for guests on late evening flights. Be sure to check that your luggage is transferred with you as Apple Vacations and our ground operators will accept no liability for lost or damaged luggage that is not reported immediately. Should you elect to travel independently, please notify your Resort Representative, so a transfer vehicle will not be dispatched to your hotel.

CUSTOMS

U.S. Customs currently imposes an \$800USD limit per person on value of goods you can bring into the country duty-free. This value is per adult and may be more depending on destination. You are restricted from bringing back certain articles such as fresh fruit and vegetables. Ask your travel agent or check online for the latest details. Save your receipts for purchases made while on vacation.

NORTHBOUND RETURN FLIGHT

If you have any questions about your northbound flight status home after clearing security, customs and immigration, please contact the gate agent, or if unavailable, our local Representative office in resort (contact information is listed on the reverse side.) TSA prohibits Resort Representatives past security.

FAIR TRADE CONTRACT

See the Fair Trade Contract at applevacations.com/ftc for all terms and conditions of your vacation package. Also visit applevacations.com/faq which is part of that contract.

This information is valid as of 10/18 and may be different on your booking or travel dates. Visit applevacations.com/faq for the most current info. AD9507 CAR