



CALL CENTER INFORMATION



| | ET | CT | PT |
|---|------------|------------|------------|
| Reservations 800-365-2775 | 8am-11pm | 7am-10pm | 5am-8pm |
| Service an Existing Booking.....Prompt 1 | 7 days | 7 days | 7 days |
| Make a New Booking: | | | |
| Mexico/Caribbean Prompt 2, then prompt 1 | | | |
| Cuba.....prompt 2, then prompt 2 | | | |
| Ski/Mountains Prompt 2, then prompt 3 | | | |
| Hawaii Prompt 2, then prompt 4 | | | |
| hawaiireservations@applevac.com | | | |
| <i>Spanish line (same hours as above) 800-531-9321</i> | | | |
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| Southwest Booking Assistance..... 844-237-6568 | 9:30am-8pm | 8:30am-7pm | 6:30am-5pm |
| | Mon-Fri | Mon-Fri | Mon-Fri |
| swapp@applevac.com | 9:30am-8pm | 8:30am-7pm | 6:30am-5pm |
| | 7 days | 7 days | 7 days |
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| Specialty Services Phone Access 800-365-2775 | 9am-8pm | 8am-7pm | 6am-5pm |
| Prompt 1 | Mon-Fri | Mon-Fri | Mon-Fri |
| | CLOSED | CLOSED | CLOSED |
| | Sat/Sun | Sat/Sun | Sat/Sun |
| <hr/> | | | |
| Email Access | 8am-1am | 7am-12am | 5am-10pm |
| Customer Care.....customercare@applevac.com | 7 days | 7 days | 7 days |
| Price Match applematch@applevac.com | | | |
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| Price Match Chat: click here | 8am-1am | 7am-12am | 5am-10pm |
| | 7 days | 7 days | 7 days |
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| Hotel/Charter Request Chat: click here | 8am-10pm | 7am-9pm | 5am-7pm |
| | Mon-Fri | Mon-Fri | Mon-Fri |
| | 8am-6pm | 7am-5pm | 5am-3pm |
| | Sat/Sun | Sat/Sun | Sat/Sun |
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| Royalties 800-365-2775 | 9:30am-6pm | 8:30am-5pm | 6:30am-3pm |
| Prompt 5 | Mon-Fri | Mon-Fri | Mon-Fri |
| avroyalties@applevac.com | | | |
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| 24/7 Emergency Services Desk 855-572-9893 | 7 days | 7 days | 7 days |