

## HEALTH & SAFETY TIPS FOR TRAVELERS

Apple Vacations strongly recommends that you visit the U.S. Department of State's website [www.travel.state.gov](http://www.travel.state.gov), which includes important information on foreign travel. Use common sense while vacationing abroad. For example, if you choose to drink alcohol, do so in moderation. In addition, be cognizant of the effects of mixing alcohol and certain medications. Should someone in your party become ill while on vacation, alert the resort front desk for immediate medical attention or call the emergency number provided by the resort. Also advise your Apple Representative as soon as possible, who may be able to provide assistance. If you have medical issues or concerns about medical services, Apple Vacations urges you to contact your hotel with specific questions. Please be aware that medical standards and training of emergency responders and resort medical facilities vary greatly, and health care abroad may not be the same as you might expect at home. It may be standard policy for hospitals and medical providers abroad to require cash payment upfront for services. Check with your insurance provider regarding claims for reimbursement. Sports and aquatic equipment, especially scuba gear, may not meet U.S. safety standards and many resort pools and beaches may lack lifeguards. Balcony railing heights may be lower than the mandated heights in the United States. Low balcony railings create a risk of falls, which may result in serious injury or death. In tropical climates, we strongly recommend the use of insect repellent, especially during rainy season; seek shade in order to avoid heat exhaustion, and stay hydrated. Bottled drinking water is recommended.

## HOTEL CHECK-IN/TIPPING & TAXES

Credit card imprint or cash deposit is typically required at check-in for incidentals. Check-in for your room is usually 3:00pm. We recommend that you pack a bathing suit in your carry-on. For airport/hotel baggage handlers, \$1usd per bag is acceptable. For restaurants and other services, 10-15% of value of service is customary but not obligatory. Taxi drivers generally do not receive tips. Apple Vacations has pre-paid all hotel taxes.

## NATIONAL CURRENCY

Nicaraguan currency is the Córdoba, but most establishments accept payment in U.S. dollars. Most major credit cards (Visa and MasterCard) are accepted in hotels, restaurants, and stores. American Express is generally only accepted in hotels. Traveler's Checks are only accepted in certain hotels and banks. A currency exchange can be transacted at most banks and hotels. We suggest that visitors to Nicaragua bring small denominations of U.S. currency, so that you can make purchases and avoid getting change in Córdobas.

## YELLOW FEVER WARNING

All travelers entering Nicaragua from an area with the risk of active transmission of Yellow Fever must present a certificate of vaccination with validity of ten days. Affected countries include Argentina, Bolivia, Brazil, Colombia, Ecuador, French Guiana, Panama, Venezuela, Paraguay and Peru, as well as all African countries except the Democratic Republic of Congo, Tanzania, Sao Tome and Principe, and Somalia. **IMPORTANT:** Passengers with connecting flights through Panama or the above countries must comply with the vaccination requirement for entry to Nicaragua.



**APPLE VACATIONS**  
**IMPORTANT**  
TRAVEL INFORMATION



# NICARAGUA

IMPORTANT DOCUMENTATION REQUIREMENTS  
FOR YOUR RESORT DESTINATION.

## FAIR TRADE CONTRACT/TRAVEL TIPS

See the Fair Trade Contract at [applevacations.com/ftc](http://applevacations.com/ftc) for all terms and conditions of your vacation package. For important travel information visit: [applevacations.com/travel-tips](http://applevacations.com/travel-tips).

## REQUIRED ENTRY/RE-ENTRY DOCUMENTATION

Effective at the time of printing, **A PASSPORT VALID FOR A MINIMUM OF 6 MONTHS AFTER THE DAY OF ARRIVAL IS REQUIRED FOR U.S. CITIZENS.** Requirements may change, so please check with the Nicaragua consulate. **PROPER DOCUMENTATION IS YOUR RESPONSIBILITY.** The following information gives current requirements for U.S. citizens, effective at time of printing: **Passengers of all ages returning to the U.S. by air from any international destination must have a valid passport in good condition, and passengers may be denied boarding by the airline if passport is damaged, mutilated, or has excessive wear. A state-issued birth certificate with government-issued photo I.D., or a passport "card" is not acceptable. If your name on your passport (or for non-U.S. citizens, valid travel documents) does not match your name on your travel vouchers/tickets, you will not be allowed to travel.** For details on how to obtain a passport, contact your local courthouse or post office. If you are not a U.S. citizen, contact the Nicaragua embassy to determine required entry documents. Certain countries may deny entry to travelers with even a minor criminal record, and if not a U.S. citizen, entry back into the U.S. Check with the U.S. Embassy and embassy/consulate of the country being visited to ensure you can travel. We do not accept responsibility if you are denied entry and cancellation penalties apply. **We regret that we cannot accept unaccompanied minors under 18 for any travel. Failure to comply with all of the above requirements will result in you not being allowed to travel.**

## ITEMS NOT INCLUDED

An entry tax of \$10, subject to change, is payable in U.S. dollars or Córdobas is payable at the airport upon arrival. Checks and credit cards are not accepted. Passengers departing Nicaragua (including infants) are required to pay a departure tax. At the time of printing the amount is \$36usd per person and subject to change. This tax is payable in cash (U.S. dollars or the Córdoba), Visa or MasterCard. **Most air carriers include this fee with the purchase of airfare.**

## TRAVEL DOCUMENTS

Your travel documents give you the details of your vacation including flight, hotel and transfer information. Passengers traveling on scheduled air will receive a flight itinerary. In case of last minute changes, we strongly recommend accessing your on-line itinerary at [mytripandmore.com](http://mytripandmore.com) or check with the airline directly. If you are flying on an airline which requires paper tickets, you will receive those and must bring them to the airport. If your paper scheduled airline tickets are lost, they must be replaced at your expense.

## AIRPORT CHECK-IN

**Check-in begins three hours prior to departure at the airline ticket counter. Under no circumstances should you check-in later than one hour prior to departure. Late check-in WILL result in you not being allowed to travel.**

AD9067 MGA Valid as of 1/18; visit [applevacations.com/travel-tips](http://applevacations.com/travel-tips) for current info.

## BAGGAGE

Many airlines are charging fees for checked and/or carry-on bags and have different baggage allowances and fees—visit [applevacations.com/baggage](http://applevacations.com/baggage). Carry-on luggage is limited to one bag per person and must be small enough to fit beneath the seat in front of you; some airlines charge a carry-on bag fee. **PLEASE BE ADVISED THAT EXCESS/OVERSIZED BAGGAGE MAY BE DENIED AT CHECK-IN** and if accepted, there will be additional charges. Anyone attempting to check-in excess baggage should arrive at the ticket counter a minimum of 3 hours prior to departure (except where a carrier specifies a longer minimum), or risk being denied boarding. Lap children under age two do not receive a separate baggage allowance. Apple Vacations accepts no liability for loss or damage to luggage. We recommend that you consider the use of a TSA-approved lock to secure your luggage. For details on baggage insurance, see your travel agent. Pack medications, jewelry, and other valuables in your carry-on. Visit [tsa.gov](http://tsa.gov) for details on what can be packed in your carry-on luggage. All lost or damaged luggage must be reported to an airport representative at the destination airport by the passenger before leaving the airport terminal. If traveling with special equipment, such as a wheelchair, please have your travel agent alert Apple Vacations prior to departure day. If your luggage is delayed on arrival, report this to the airline and inform your Apple Vacations Resort Representative before you board your transfer. Checked baggage taken from the terminal building at the destination will be considered to have been received in good condition and no claim for loss or damage will be accepted.

## YOUR LOCAL APPLE VACATIONS REPRESENTATIVE

Apple Vacations is represented in Nicaragua by Careli Tours, an independent destination management company operating in Nicaragua and providing services to Apple Vacations passengers. A Careli Tours Representative greet you at the airport, provide departure information, and provide access to the very best excursions operated by the most reliable vendors. Some excursions require physical activity. Please consider the nature of the excursion to make sure it is appropriate for your age and physical condition. **Your Apple Vacations Representative from Careli Tours can be contacted as follows:**

| Airport               | Representative | Local phone #                                   |
|-----------------------|----------------|---|
| Managua International | Careli Tours   | (505) 2278-6919/2572<br>(505) 8885-2344 (24hrs) |

## BEWARE OF TIME SHARE OFFERS

Some airport passenger arrival areas are especially high centers of time-share activity. Time-share sellers may approach you to offer you "freebies", such as tours, and may even attempt to take you to their time-share hotel directly from the airport. We advise you to "just say no," and avoid hours of high-pressure sales.

## ARRIVAL AND TRANSFERS

Upon arrival at Managua International Airport (MGA), you will clear Immigration, claim your luggage and clear Customs. Passengers will be met outside the airport by a uniformed representative from Careli Tours, holding a sign with your name. Representatives are not allowed inside the Arrivals Area. Your Representative will direct you to your private hotel transfer. All guests will spend their first evening at Real InterContinental Metrocentro, including those staying at Mukul Luxury Resort & Spa who will be transferred there the following morning.

## LAND ONLY PASSENGERS

Land Only passengers—it is the responsibility of you or your travel agent to advise Apple Vacations of your flight itinerary. Should your arrival time in resort change, notify the Apple Vacations Representatives at the number listed in this pamphlet. If you do not do so, you may be subject to obtaining and paying for your own transportation from the airport to your hotel. Apple Vacations Resort Representatives provided by Careli Tours will be at the airport to assist you with your transfers based on your arrival times. Ground transportation information is included on your travel documents.

## HOTEL CHANGES & FLIGHT CHANGES IN RESORT

If you change your hotel you are responsible for paying any additional costs. If you wish to change your flights you may do so at your own expense, based on availability. See your Apple Vacations Resort Representative for assistance.

## BEFORE YOU LEAVE RESORT

**All passengers MUST contact their Apple Vacations Representative from Careli Tours 24 hours prior to leaving resort to verify the departure time of your transfer and the return flight.** Be sure to keep any carry-on baggage with you at all times, as you are solely responsible if it is lost or stolen. We recommend completing your check-out as early as possible to avoid missing your transfer. You are responsible for clearing all of your incidental accounts before leaving the hotel. When possible, a hospitality room will be made available for guests on late evening flights. Be sure to check that your luggage is transferred with you as Apple Vacations and our ground operators will accept no liability for lost or damaged luggage that is not reported immediately. Should you elect to travel independently, please notify your Apple Vacations Representative so a transfer vehicle will not be dispatched to your hotel.

## CUSTOMS

U.S. Customs currently imposes an \$800usd limit per person on value of goods you can bring into the country duty-free. This value is per adult and may be more depending on destination. You are restricted from bringing back certain articles such as fresh fruit and vegetables. Ask your travel agent or check online for the latest details. Save your receipts for purchases made while on vacation.

## NORTHBOUND RETURN FLIGHT

If you have any questions about your northbound flight status home after clearing security, customs and immigration, please contact the gate agent, or if unavailable, the local Apple Representative office in resort (contact information is listed in your documents under "Apple Vacations Resort Office Numbers." TSA prohibits Apple Representatives past security.

## ELECTRICITY/TIME ZONE

110 volts, same as in the U.S. No converters are required. Nicaragua is on the same time as Central Standard Time and when the U.S. is on Daylight Savings Time, the country is on Mountain Standard Time.

## GETTING AROUND

It is advisable to use officially registered taxis, which have red license plates (the numbers should be legible), or licensed tour guides. Inter-city buses are also plentiful.