



KARISMA
GOURMET
INCLUSIVE
EXPERIENCE



THE PROPERTY

Featuring the renowned Karisma Gourmet Inclusive® Experience concept, The Fives Azul Beach Resort, by Karisma features 571 oversized, luxurious, tastefully designed 1, 2 and 3 Bedroom Resort Residences, with private rooftop lounge decks at Pent-houses as well as an upscale, all-service spa.

The hotel is strategically located in Playa del Carmen on the Riviera Maya, just 35 minutes south of Cancun International Airport. With this great location, guests can experience convenience first hand with the charming restaurants, shops and local attractions of downtown Playa del Carmen, just 10-minutes away. The area provides many other popular attractions, including the notable selection of world class exclusive Championship 18-hole golf courses only minutes away.

Highlights

Suites: 571
Pools: 6 + 1 at Azulitos Play House
Restaurants: 9
Gourmet Corners: 4
Bars: 10
Spa: 1
Wristbands: Yes

ACCOMMODATIONS

The 571 oversized luxury residences are tastefully designed in contemporary architectural style.

Guests will enjoy lush tropical gardens, the pristine pools of the nearby cenote and mesmerizing view of the nearby mangrove, often visited by our local troop of Spider Monkeys or also they can enjoy the large winding pools surrounded by an intimate ambience.

All accommodations in our residences are provided with air conditioning, LCD flat screen cable television or Smart TV (some applications are available on Smart TV at additional cost), DVD player, iPod dock, either a king size or two double size beds, night table, radio/alarm clock, deluxe bathrobes, slippers, weight scales, safety deposit box, amenity kit, daily stocked mini bar, iron and ironing board, coffee maker and direct dial telephone.

Bathrooms feature a rain shower, toilet cabin, double sinks, bath amenities, a hair dryer and a magnifying vanity mirror.

All residences also feature with a balcony/terrace, elevators in all buildings and pool or garden view based on availability, no rooms with ocean view.

ROOM CATEGORIES FOR USA, MEX, LATAM AND EUROPE

DELUXE ROOM

In addition to the general amenities described, this contemporary 527 sqf/49 sqm room features garden view, a large balcony or terrace, and two double-size beds or a king size bed (not guaranteed). The bathroom features frosted glass doors and square sinks, and there is ample closet space.

Max Occupancy: 2 Adults + 2 Children

Not available for USA

ONE BEDROOM RESORT RESIDENCE

This 710 sqf / 66 sqm Residence is decorated with art lamps, sculptures and large paintings on the walls. The bedroom has a king size bed with large wooden sliding doors that open up to a separate living room adorned modernly and equipped with a double pull out sofa bed. This suite also provides a full kitchen with granite countertops (refrigerator,

microwave, oven and stove), and a dining table.

Max Occupancy: 2 Adults + 2 Children

ONE BEDROOM SWIM UP RESORT RESIDENCE

This room category provides the same amenities described for One Bedroom Resort Residence, however guests can step right into the main pool and water deck in front of their suite's patio.

Max Occupancy: 2 Adults

ONE BEDROOM PENTHOUSE RESORT RESIDENCE

Experience the height of luxury with our exclusive Penthouse, this room category provides the same amenities described for One Bedroom Jacuzzi® Resort Residence.

The Penthouses have been created with the most discerning guests in mind, taking extravagance to a new level. Residences occupy the top floors of each building and features a private rooftop lounge, attentively designed for both tranquility and sophisticated entertaining.

Enjoy the "al fresco" lifestyle with a full lounge area including a half bathroom, patio dining complete with a table for 6, pergola, barbecue grill, a whirlpool tub for two (jetted pool without hot water) or hot tub Jacuzzi® based on availability, chaise lounges and a relaxing Bali bed.

This rooftop lounge offers an extended living space with 1080 sqf /101 sqm and the room size with 1,119 sqf / 104 sqm. (F2)

Max Occupancy: 2 Adults + 2 Children

TWO BEDROOM RESORT RESIDENCE

Has been specially designed for families and friends, this suite category provides the same amenities described for the One Bedroom Resort Residence as well as a tastefully designed second bedroom. The second bedroom is furnished with two double beds or a king size bed (not guaranteed).

Rooms can be connecting or joined by an entry hall based on availability.

This suite offers 1,155 sqf / 107 sqm of interior space.

Max Occupancy: 4 Adults + 2 Children

TWO BEDROOM PENTHOUSE RESORT RESIDENCE

Experience the height of luxury with our exclusive Penthouse, this room category provides the same amenities described for Two Bedroom Resort Residence located on the top floor.

This suite offers 1,280 sqf / 119 sqm of interior space and 1,141 sqf / 106 sqm of rooftop lounge.

Max Occupancy: 4 Adults + 2 Children

THREE BEDROOM RESORT RESIDENCE

Has been designed for families or friends gathering in mind, it caters perfectly to special events. This residence offers all of the amenities of 2 Bedroom Resort Residence with the addition of a third bedroom. The third bedroom is furnished with the same amenities of the second bedroom with two double beds or a king size bed (not guaranteed). Rooms can be connecting or joined by an entry hall based on availability.

This suite offers 1,554 sqf / 144 sqm of interior space.

Max Occupancy: 6 adults + 2 Children

THREE BEDROOM PENTHOUSE RESORT RESIDENCE

Experience the height of luxury with our exclusive Penthouse, this room category provides the

same amenities described for Three Bedroom Resort Residence located on the top floor.

This suite offers 1,623 sqf / 147 sqm of interior space and 1,357 sqf / 128 sqm of rooftop lounge.

Max Occupancy: 6 adults + 2 Children

CONNOISSEUR TWO BEDROOM PENTHOUSE RESIDENCE

Experience the pinnacle of luxury in this spectacular residence, each Penthouse features a private rooftop lounge, attentively designed for both tranquility and sophisticated entertaining. Exquisite accommodations in which guests will receive elevated, top notch service, amenities and experiences paired with unparalleled, treatment.

A collection aiming to satisfy the most discerning guest's travel needs and your personal butler can arrange all the details of your stay, from private dinners prepared by a personal Chef, to making reservations and scheduling activities.

Max Occupancy: 4 Adults + 2 Children

*Available with Karisma, Classic Vacations and Island Destination.

CONNOISSEUR THREE BEDROOM PENTHOUSE RESIDENCE

The height of luxury in found in this spectacular residence that takes contemporary elegance to whole new levels. Each Penthouse features a private rooftop lounge, attentively designed for both tranquility and sophisticated entertaining. Exquisite accommodations in which guests will receive elevated, top notch service, amenities and experiences paired with unparalleled, treatment.

A collection aiming to satisfy the most discerning guest's travel needs and your personal Majordomo can arrange all the details of your stay, from private dinners prepared by a personal chef, to making reservations and scheduling activities.

Max Occupancy: 6 adults + 2 Children

*Available with Karisma, Classic Vacations and Island Destination.

ROOM CATEGORIES FOR CANADA

THE FIVES SECTION

The 283 oversized luxury rooms are tastefully designed in contemporary architectural style. Guests will enjoy lush tropical gardens which frame views of both the Caribbean Sea and the hotel's many crystal-clear winding pools.

THE ESSENCE SECTION

The 288 bright, intimate and contemporary rooms, are tastefully designed to showcase the nearby natural attributes of the property. Guests will love the lush tropical gardens, the pristine pools of the nearby cenote and mesmerizing view of the nearby mangrove, often visited by our local troop of Spider Monkeys.

DELUXE ROOM

In addition to the general amenities described, this contemporary 527 sqf/49 sqm room features garden view, a large balcony or terrace, and two double-size beds or a king size bed (not guaranteed). The bathroom features frosted glass doors and square sinks, and there is ample closet space.

Max Occupancy: 2 Adults + 2 Children

Can be located at Essence or Jacuzzi® Section

DELUXE POOL VIEW

This room category provides the same amenities described for Deluxe, room features with pool view.

Max Occupancy: 2 Adults + 2 Children

Can be located at Essence or Jacuzzi® Section





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ONE BEDROOM ESSENCE SUITE

This 710 sqf / 66 sqm Residence is decorated with art lamps, sculptures and large paintings on the walls. The bedroom has a king size bed with large wooden sliding doors that open up to a separate living room adorned modernly and equipped with a double pull out sofa bed. This suite also provides a full kitchen with granite countertops (refrigerator, microwave, oven and stove), and a dining table.

Max Occupancy: 2 Adults + 2 Children

ONE BEDROOM ESSENCE POOL VIEW SUITE

This room category provides the same amenities described for One Bedroom Essence Suite, room features with pool view.

Max Occupancy: 2 Adults + 2 Children

ONE BEDROOM ESSENCE SWIM UP SUITE

This room category provides the same amenities described for One Bedroom Essence Suite, however guests can step right into the main pool and water deck in front of their suite's patio.

Max Occupancy: 2 Adults

ONE BEDROOM JACUZZI® SUITE

1,119 sqf / 104 sqm offers a separate living room with modern furnishings and a double pull out sofa bed, a large granite top kitchen (refrigerator, microwave, oven and stove), a dining table and a powder room. The spacious master bedroom is furnished with a king size bed, ceiling fan and a Deluxe Jacuzzi® for two.

Max Occupancy: 2 Adults + 2 Children

ONE BEDROOM POOL VIEW JACUZZI® SUITE

This room category provides the same amenities described for One Bedroom Jacuzzi Suite, room features with pool view.

Max Occupancy: 2 Adults + 2 Children

ONE BEDROOM SKY SUITE

Experience the height of luxury with our exclusive Sky Suites, this room category provides the same amenities described for One Bedroom Essence or Jacuzzi® Suite.

The Sky Suites have been created with the most discerning guests in mind, taking extravagance to a new level. Our Sky Suites occupy the top floors of each building and features a private rooftop lounge, attentively designed for both tranquility and sophisticated entertaining.

Enjoy the "al fresco" lifestyle with a full lounge area including a half bathroom, patio dining complete with a table for 6, pergola, barbecue grill, a whirlpool tub for two (jetted pool without hot water), chaise lounges and a relaxing Bali bed.

One Bedroom Essence Sky Suite: This suite offers 710 sqf / 66 sqm of interior space. Rooftop feature with hot tub Jacuzzi.

One Bedroom Jacuzzi Sky Suite: This suite offers 1,119 sqf / 104 sqm of interior space. Rooftop feature with whirlpool tub for two (jetted pool without hot water).

Max Occupancy: 2 Adults + 2 Children

ONE BEDROOM HONEYMOON JACUZZI® SKY SUITE

This suite category provides the same amenities described for the One Bedroom Sky Suite with additional romantic amenities as a chilled bottle of sparkling wine delivered to the room upon arrival, romantic in-suite decoration, pillow menu, complimentary DVD rental, aromatherapy during the stay and discount on spa

services.

Max Occupancy: 2 Adults

TWO BEDROOM SUITE

Has been specially designed for families and friends, this suite category provides the same amenities described for the One Bedroom Suite as well as a tastefully designed second bedroom. The second bedroom is furnished with two double beds or a king size bed (not guaranteed). Rooms can be connecting or joined by an entry hall based on availability.

Two Bedroom Essence Suite / Two Bedroom Essence Pool View Suite / Two Bedroom Essence Swim up Suite (no children allowed): This suite offers 1,155 sqf/107 sqm of interior space.

Two Bedroom Jacuzzi Suite / Two Bedroom Pool View Jacuzzi Suite: This suite offers 1,606 sqf/149 sqm of interior space.

Two Bedroom Jacuzzi Sky Suite: This suite offers 1,855 sqf / 172 sqm of interior space and 1,186 sqf / 110 sqm of rooftop lounge featuring with whirlpool tub for two (jetted pool without hot water).

Two Bedroom Essence Sky Suite: This suite offers 1,280 sqf / 119 sqm of interior space and 1,141 sqf/106 sqm of rooftop lounge featuring with hot tub Jacuzzi.

Max Occupancy: 4 Adults + 2 Children

TWO BEDROOM SKY SUITE

Experience the height of luxury with our exclusive Penthouse, this room category provides the same amenities described for Two Bedroom Suite located on the top floor.

Two Bedroom Essence Sky Suite: This suite offers 1,280 sqf / 119 sqm of interior space and 1,141 sqf/106 sqm of rooftop lounge featuring with hot tub Jacuzzi.

Two Bedroom Jacuzzi Sky Suite: This suite offers 1,855 sqf / 172 sqm of interior space and 1,186 sqf / 110 sqm of rooftop lounge featuring with whirlpool tub for two (jetted pool without hot water).

Max Occupancy: 4 Adults + 2 Children

THREE BEDROOM SUITE

Has been designed for families or friends gathering in mind, it caters perfectly to special events. This suite offers all of the amenities of 2 Bedroom Suite with the addition of a third bedroom. The third bedroom is furnished with the same amenities of the second bedroom with two double beds or a king size bed (not guaranteed). Rooms can be connecting or joined by an entry hall based on availability.

Three Bedroom Essence Suite / Three Bedroom Essence Swim up Suite: This suite offers 1,554 sqf / 144 sqm of interior space.

Three Bedroom Jacuzzi Suite: This suite offers 2,398 sqf / 222 sqm of interior space.

Max Occupancy: 6 adults + 2 Children

THREE BEDROOM SKY SUITE

Experience the height of luxury with our exclusive Sky Suites, this room category provides the same amenities described for Three Bedroom Suite located on the top floor.

Three Bedroom Essence Sky Suite: This suite offers 1,623 sqf/147 sqm of interior space and 1,357 sqf/128 sqm of rooftop lounge featuring with hot tub Jacuzzi.

Three Bedroom Jacuzzi Sky Suite: This suite offers 2,613 sqf/242 sqm of interior space and 1,670 sqf / 155 sqm of rooftop lounge featuring with whirlpool tub for two (jetted pool without hot water).

Max Occupancy: 6 adults + 2 Children

CHECK IN: 15:00 hrs. **CHECK OUT:** 12:00 hrs.

KARISMA GOURMET INCLUSIVE® EXPERIENCE RESTAURANTS & BARS

THE FIVES PLAZA

With more than 4,000 m2, the heart of The Fives Azul Beach Resort, by Karisma begins to come alive bright and early. Beautifully landscaped, its lush setting invites you to unwind and lounge in its manicured gardens. Marvel at our Koi filled pond and nearby cenote sipping your favorite refreshment. Home to two of most popular restaurants and three signature bars, it is a perfect gathering place to enjoy an afternoon drink or a pre-dinner cocktail.

Also to be found around the Fives Plaza is our Fitness Center, Vassa Spa and commercial Arcade.

KOH THAI – WOK CUISINE

A 15 foot Standing Buddha greets you on arrival as your senses are assailed with aromas of Lemon Grass, Ginger and Holy Basil emanating from our fragrant Kitchen. Sample popular classics such as Pad Thai, green curries and coconut soup or any of our more contemporary wok creations prepared by one of our Thailand trained Chef. For outdoor dining, ask for one of our creatively appointed pagodas (\$) floating over our Koi filled pond. Thailand just feels a few steps away.

Dinner: 18:00 hrs. – 22:30 hrs.

*Reservations required

OKA - SUSHI BAR

Overlooking Koh Thai on the lower level, with its artful design pleasant outdoor balcony overlooking the Fives Plaza, Oka Sushi brings to your plate the finest sushi, sashimi and tempuras in the Riviera Maya. Whether you are enjoying some of our Makis, Nigiris or the lustrous pleasure of Sashimi, Oka always shines. The freshest ingredients are the cornerstones of our delightful culinary offering and our talented team of Sushi Chefs is there to make the experience one to remember. It's never too late to come up. Join us for a late night Junmai Sake or an ice cold Sapporo on the balcony and let the evening melt away.

Dinner: 18:00 hrs. – 22:30 hrs.

LA BRASSERIE – BISTRO CUISINE

Contemporary Bistro Cuisine awaits our guests in this old world inspired restaurant. The rich wood, brick and era ambiance of La Brasserie will set the tone for an evening of modernized culinary classics such as Steak Tartare, Coq-au-Vin, Entrecôte au Poivre, Gratinated Onion Soup and luscious Crème Caramel. Sip on a South of France Merlot, enjoy the best Cheese Trolley this side of Burgundy and seal the evening at our Flambéed Coffee Station.

Breakfast (International Food Display):

7:00 hrs. - 10:30 hrs

Lunch: 12:00 hrs – 16:00hrs*

Brunch on Sundays (International Food Display): 10:30hrs – 12:00hrs

Dinner (French Cuisine with a la carte service): 18:00 hrs – 22:30 hrs

*Subject to seasonal adjustments

FLAVOURS- WORLD CUISINE

Flavours offers Food Display concept for our international breakfast and dinner. This restaurant provides a very relaxed and family oriented atmosphere where guests can enjoy a variety of





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mouth- watering preparations and cool off in the air-conditioned space. Also, guests can enjoy spectacular views of a true cenote, which is a natural winding river unique to the destination. Provecho!

Breakfast: 6:30 hrs. -12:00 hrs.

Dinner: 17:30 hrs. – 22:30 hrs.

*Subject to seasonal adjustments

MESTIZO

Mestizo offers a wide range of grilled items including our vast array of Gourmet Burgers. Overlooking the nearby pool and mangrove area, this fresh, bright, open air restaurant makes a dramatic jump into the Modern Mexican Cuisine for dinner, with a contemporary view of Mexico national gastronomy. All in a warm, eclectic and intimate ambience, that reminds us that simplicity and hospitality are not at war in the kitchen.

Breakfast: 7:00hrs. - 11:00hrs.

Dinner: 18:00 hrs. – 22:30 hrs.

*Subject to seasonal adjustments

THE GIN BAR

Enjoy a classic Gin & Tonic or indulge in one of our handcrafted cocktails at this sophisticated and modern Gin Bar. Offering a variety of premium gins from around the world, this upscale, stylish lobby bar is the perfect place to unwind on your arrival, meet with friends and family throughout your stay or enjoy a nightcap on our grand terrace under the star filled sky.

Lobby Bar: 10:00 hrs. - 17:00 hrs.

Signature Bar: 17:00 hrs. - 01:00 hrs. (Adults only)

*Subject to seasonal adjustments

NINETEEN TEN – MEXICAN CANTINA

Contemporary design carrying on 200 years of tradition awaits you at Nineteen Ten. Less than pleased with the service he was being offered, Francisco "Pancho" Villa, one of the most prominent Revolutionary General once famously fired a bullet in the ceiling of a Cantina to get the attention of the service staff. Thankfully there is no such service shortfall at Nineteen Ten, only a wide selection of local and international beer; some of the best Tequila and Mezcal in the country are also on display. Sing along to traditional Mexican folk song in our twice weekly Mariachi appearance and dare trying one of our creatively prepared Oyster Shooter.

Open: 17:00 hrs. – 1:00 hrs. (Adults only)

CLUB 82 WINE BAR (\$)

Wine Bar offers an exceptional location on the top floor of The Fives Plaza overlooking the lush tropical forest.

Great wine served in the beautifully designed indoor and outdoor areas which will invite you to become a wine aficionado.

Our private tasting room invites groups of families and friends up to 18 persons to enjoy a tailor-made wine with the guidance of our sommelier.

The venue can also be reserved for weddings and private events for up to 50 guests with the existing set up.

Open: 18:00 hrs. – 23:00 hrs. (Adults only)

*Subject to seasonal adjustments

NATURA DAY CLUB AND GRILL

If you're looking for an escape to a tropical oasis with an elevated dose of originality, Natura Day Club and Grill is the spot.

This sandy pool side hang-out at Azul Beach Resort the Fives Playa Del Carmen encompasses a lounge, grill and bar serving unrivaled exotic

drinks that keep your senses alive and refreshed. Its decor preserves the natural elements of the local mangrove while its ambiance incorporates an electric mix of music and adults-only tranquility. Dine in the outdoor wooden terrace while trying out a range of mouthwatering grilled menu items, or simply relax in the lush yet lively atmosphere.

NATURA BAR

Open: 10:30 hrs. - 17:00 hrs

NATURA RESTAURANTE

Open: 12:00 hrs. - 16:00 hrs

THE BEACH CLUB

With its emblematic restaurants and bars and its prime location overlooking the Caribbean Sea and the Island of Cozumel, the Beach Club is also home to our Sky Wedding deck. Whether it be Lunch at Oriola, Dinner at Arezzo or a romantic candlelight dinner, you are sure to become well acquainted with its fantastic Gourmet Experience offering and spectacular views.

ORIOLA BEACH CLUB GRILL

Endless turquoise view of the Caribbean Sea greets you at Oriola Beach Grill. Delight yourself with a selection of bounty of the sea; ceviches, fish tacos, wraps and sumptuous salads. The casual, colorful and beachcomber feel promises to be a great place to satisfy those afternoon cravings.

Lunch: 12:00 hrs. – 17:00 hrs.

Dinner: 18:00 hrs – 22:00hrs.*

*Subject to seasonal adjustments

SEA OLIVE- CUISINE DU SOLEIL

The French Riviera, Coastal Cuisines of the Mediterranean and Mexican flair is what inspires the flavors of Sea Olive. The menu features fresh, authentic dishes to satisfy even the most discerning palate. Dine inside our Contemporary restaurant or enjoy Al fresco dining on the outdoor terrace, complete with spectacular Ocean Views

Lunch: 12:00 hrs. – 15:30 hrs.

Dinner: 17:00 hrs. – 22:00 hrs.

AREZZO – ITALIAN

With floor to ceiling windows for an unobstructed view of our beautiful gardens, Arezzo is an open kitchen Italian restaurant where the emphasis is on originality, culinary authenticity and flavor. An array of freshly made pastas, pizzas and grilled to perfection seafood, poultry and meats compose a mouthwatering menu. Peek into glass wine cabinets to find up to 120 labels of wine options for that special dinner.

Dinner: 17:30 hrs. - 22:00hrs.

*Reservations required and premium American steaks available with additional charge

ZKY BAR

Zky Bar is the perfect place to spend a night out and enjoy cocktails under the stars. This sophisticated bar and lounge has a second-floor location to take in the views of the Caribbean with Cozumel in the distance. Guests can enjoy their favorite sport games on the screens or just listening to lounge music every night of the week, and sample the trendy cocktail list. Grab one of the lounge chairs at the outside terrace with cocktail service for a relaxing evening.

Open: 17:30 hrs. - 01:00 hrs. (Adults only after 10:30pm)

OTHER INCLUSIVE @ EXPERIENCE BARS, GOURMET CORNERS & RESTAURANTS

MANGLAR BAR

This bar is a perfect place to enjoy a cool drink surrounded by the pool and a few steps away you will be bounded by the tropical lush forest and wildlife.

Open: 10:00 hrs. - 17:00 hrs

BREEZE SWIM UP BAR

This beachfront swim-up bar is an ideal place to relax with your feet in the water. Here you can read under the shade of large trees and tropical palms or simply soak up the sun while enjoying a chilled beverage. Choose your favorite signature cocktail, or opt for a frozen colada or mixed tropical fruit juice.

Open: 10:00 hrs. - 18:00 hrs.

BREEZE BAR N' BURGUER

Beachfront bar where you will find a delicious variety of burgers and also enjoy your favorite drinks, from a cold beer to a frozen margarita. Ideal to satisfy your appetite while relaxing in a sun bed facing the sea.

Bar: 10:00 hrs. - 17:00 hrs.

Gourmet corner: 11:00 hrs. – 16:00 hrs.

LA TAQUERIA GOURMET CORNER

Extraordinary location just a few steps from the ocean, La Taqueria invites you to try our traditional Mexican Tacos made with corn tortillas and offering great selection of tacos de canasta, al pastor, arrachera, mahi-mahi, barbacoa, chicharron "castacan" and light tacos.

Gourmet corner: 12:00 hrs. – 16:00 hrs.

LIZARDS GOURMET CORNER

This pool bar & terrace offers a delightful selection of light bites, hamburgers, sandwiches and kebabs. Sample local favorites like Mexican coffee, fresh juices, margaritas or beers.

Bar: 10:00 hrs. - 18:00 hrs.

Gourmet corner: 11:00 hrs. – 17:00 hrs.

PALMAS GOURMET CORNER

The Palmas swim-up bar serves light bites and sandwiches, as well as a number of beverages from tea to your favorite cocktail.

Bar: 10:00 hrs. - 18:00 hrs.

Gourmet corner: 11:00 hrs. – 17:00 hrs.

NATURAL

With its bright, airy atmosphere and central location, Natural is a great spot to pass the time chatting with family and friends, surfing the web or catching up on your reading. Sit back and enjoy some kind smoothies, signature Frappes, health drinks and home-baked treats.

And if you are a sports person and you are looking for extra vitamins, detox or a blast of energy choose from a variety of boosters (\$) and simply ask our smoothies master to add it to your smoothies.

Open: 07:00 hrs-19:00 hrs.

Dress Code

To enhance our unique dining experience, please comply with our "Casual-Elegant" dress code in all gourmet restaurants.

Ladies: (Capri pants, dresses, skirts, long pants, shoes, dress sandals)

Gentlemen: (Bermuda shorts, long pants, collared shirts, dress sandals, casual shoes)

Reservations

Dinner reservations are required only for Arezzo

Updated: October 4th, 2017





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and Koh Thai. All restaurants admit walk-ins and due to the occupancy, they will provide a pager with an estimated waiting time.

ENTERTAINMENT

AZULITOS PLAY HOUSE (4 - 12 years old)

- o Daily supervised activities program for kids 4-12 years old
- o Exclusive kid's pool and playground area
- o Art & craft activities
- o Exclusive MY GYM programs (\$)
- o Video Games Room

Open: 9:00 hrs. – 21:00 hrs.

Close: 17:00 hrs. – 19:00 hrs.

***Children under 4 years old require adult supervision

BREEZE TEENS CLUB (13 - 17 years old)

- o DJ challenge with the virtual DJ for iPad
- o Screens displaying the latest movies, music videos or important sporting event
- o Xbox and Wii, interactive consoles with the latest games
- o Social Media Corner with free internet
- o Outdoor patio and fire pit area (Based on availability)
- o Table Football & contests
- o Snack area with popcorn and soft drinks

Open: 11:00 hrs. – 23:00 hrs.

KARISMA GOURMET INCLUSIVE @ EXPERIENCE PACKAGE FEATURES

In addition to the above-mentioned packages, the Karisma Gourmet Inclusive® Experience plan also includes:

- o Welcome glass of sparkling wine
- o 24-hour Gourmet Inclusive room service
- o All meals at the different restaurants
- o All domestic and international alcoholic and non-alcoholic beverages
- o Unlimited international and domestic calls
- o Azulitos Play House (4 -12 years)
- o Teens Club (13-17 years)
- o 24 hours Fitness Center
- o Kids menu
- o Snorkeling and kayak equipment
- o Diving lesson in the pool
- o Personal Concierge in room and Pool Butler in pool and beach area
- o All taxes and gratuities
- o Daily and special nightly entertainment
- o Wi-Fi
- o Turndown service (upon request)
- o Valet Parking
- o Baby amenities (subject to availability):
 - Stroller
 - Crib
 - Baby bottle warmer
 - Baby bottle sterilizer
 - Gerber Baby food
 - Baby monitor
 - Baby bath
 - High chairs

OPTIONAL SERVICES & FEATURES (NOT INCLUDED IN YOUR PACKAGE)

- o Babysitting and nanny services
- o Beachfront Sky Massage
- o Scuba diving trips, certification, rental equipment and deep-sea fishing
- o Car rental & limousine service
- o Starbucks Coffee
- o 24 hours medical service
- o Transportation to Playa Del Carmen
- o Packages: golf, cultural, horseback riding, night cruises, nightlife and water sports
- o Private tennis instructor
- o Vassa Spa: Water journey and treatments
- o Romantic or family dinners on the beach
- o International wine selection from our cellar
- o Private dining arrangements
- o Laundry services
- o Shopping Arcade
- o Special wedding, honeymoon and anniversary packages
- o In Room entertainment – Essence Section (Smart TV- Blue Ray)
- o Movie Selection – Jacuzzi Section (DVD)
- o Barbecue on the roof top.
- o Premium American steaks available with additional charge at Arezzo.

IN ROOM SERVICES (with additional charge to Gourmet Inclusive Plan)

- o Private Chefs are available for your dining pleasure as you relax in the privacy of your suite and enjoy tailor made menus on request
- o BBQ packages including cocktail trays with your selected ready to cook items at the Pent-house.
- o Family style room service options

FITNESS CENTER

Located on the second Floor of The Fives Plaza, the Fitness Center is well equipped with treadmills, stationary bikes, elliptical training and free weights. Complimentary water, towel and mats are available. Personal training sessions can be arranged. If you prefer an outdoor workout, jog along the hotel's perimeter path or along the beach. Stay fit, even on the road.

Open: 24 hrs.

MEETING SPACE

Whether it's a group gathering, a yearly family reunion, wedding or friends' getaway, we're adept at accommodating groups for any occasion.

A total of 2,390 square-feet for events up to 200 people in theater set up and up to 140 for gala dinner.

VASSA SPA

Vassa Spa is designed with an elegant, tropical Zen ambience overlooking a cenote. This Spa has over 15,000 square-feet with 11 treatment rooms including Couples Suites, Bridal Suite, and Kid's Suite. A variety of treatments are offered to sooth the body and mind:

- o Massages: anti-stress, Swedish, sports, relaxing, etc.
- o Reflexology and Shiatsu
- o Facials: Deep Cleansing,

moisturizing, etc.

- o Special body treatments
- o Hydrotherapy Circuit
- o Beauty salon, manicure, pedicure, braids
- o Special spa packages available

You can experience the outdoor by living a remarkable experience at our Sky Massage location. Feel the warm breeze and listen to the gentle water of the Caribbean Sea, as one of therapist forms one of our signature massages. There are few more tantalizing Spa experiences.

UNIQUE WEDDING LOCATIONS

WEDDING AND DINING ... A unique, exclusive and unprecedented wedding experience

BEACH & GARDEN WEDDING GAZEBO

Locations included in "Always & Forever Wedding Package". We have included all the essentials in this wedding celebration. Combined with the perfect backdrop, our romantic locations will make you remember this special day.

THE PIER WEDDING GAZEBO (\$)

Imagine exchanging vows in the mist of the turquoise, crystal clear waters of the Caribbean Sea. The subtly lit ocean walkway will lead you to a traditional Mexican palapa located 60 meters from the pristine shore. The perfect choice for a small & intimate celebration for up to 24 attendees for ceremony.

SKY WEDDING GAZEBO (\$)

"I DO WITH A VIEW"

This luxury venue offers a modern, contemporary space for chic, elegant weddings or celebratory events for up to 150 guests for ceremony. With sweeping vistas of the Caribbean Ocean, contemporary white gazebo, romantically lit aisle, and its stone garden finish, this will certainly impress all that attendees. The spacious 280 sq. meter veranda terrace is located on the 4th floor, features a BBQ Area, Full Service Bar and is fully accessible by a panoramic, glass elevator. The area is available for weddings, private barbecues & cocktails. (Additional charge applies)

BEACH FRONT WEDDING GAZEBO (\$)

Our glamorous beach wedding and reception location is set in a spectacular area mere meters from the Caribbean Sea. This modern wedding gazebo and wooden decked reception area holds up to 100 guests for ceremony. This stunning location is in addition to our already extraordinary line up of sea, sand and Sky Wedding locations. (Additional charge applies)

*Please contact our Wedding Team for more information about set up and maximum capacities.

UPCOMING PROJECT

THE FIVES BEACH FRONT RESIDENCES

Added during the last year, 50 additional meters of pristine beach and the same spectacular vistas of the Caribbean Sea our guests have now been accustomed to. This 5,000 m2 Beach Front property will soon bring Beach Front Suites in a premium setting.

We will also increase our inventory to 1,000 rooms by 2020 and the improvement will incorporate more restaurants and bars.

*All information contained in this document is subject to change without prior notice.

