



MEXICO
By Karisma



THE PROPERTY

Guests at the Azul Beach Resort Riviera Maya, by Karisma, Mexico's premier boutique hotel, will experience our signature Karisma Gourmet Inclusive® Experience designed to foster togetherness. Guests will also enjoy full Personal Concierge, Romance Maître D and Beach Butler services, and the convenience of all suites being only steps away from the white sandy beach of Bahia Petempich.

ACCOMMODATION

The 148 rooms and suites at the Azul Beach Resort Riviera Maya were designed in a stylish contemporary Caribbean décor and are available as Deluxe rooms, as well as Jacuzzi Junior Suite, Family Suite, Wedding Suite, Connoisseur Suite, Royal Suite and swim up versions of all of these suites, and Honeymoon Suite and Azul Suite. All rooms are designed with features to satisfy the discerning traveler and they are located just a few steps away from the beach. Every room is equipped with an air conditioning system, a king-sized bed or two queen-sized Beds, satellite TV, rainforest shower, hair dryer, safe deposit box, daily restocked mini bar, coffee maker, iPod docking station, DVD player, direct dialing telephone, wireless internet access and balcony or veranda with spectacular views of either our beautiful gardens or the Caribbean Sea. Our recently refurbished oversized Suites feature Jacuzzi for two and can also come in a swim up or connecting version. All rooms are non-smoking, except the area of balconies and terraces.

CHECK-IN: 15:00h CHECK-OUT: 12:00h

DELUXE ROOM

Deluxe rooms are available with one king-size or two double beds and can have a view of the beautiful garden of the Caribbean Sea.

Max Occupancy: 3 adults or 2 adults + 2 children

JACUZZI JUNIOR SUITE

Spacious, recently renovated suite with 2 queen-sized beds, designed in a contemporary Caribbean style with dark wood decoration.

Max Occupancy: 3 adults or 2 adults + 2 children

JACUZZI SWIM UP JUNIOR SUITE

This recently refurbished spacious suite designed in a contemporary Caribbean style with dark wood decoration features 2 queen-sized beds and the guests can directly dive into the pool from the terrace.

Max Occupancy: 3 adults or 2 adults + 2 children

FAMILY SUITE

Oversized suite offers comfort to families with its private area that features king size bed and a living area separated by sliding door with a sofa bed designed to accommodate 3 children up to 12 years old.

Max Occupancy: 2 adults + 3 children up to 12 years old

FAMILY SWIM UP SUITE

Oversized suite specially designed for families with a private king size bed area, a living area separated by sliding door, and features sofa bed designed to accommodate 3 children up to 12 years old. The suite has direct pool access from the terrace.

Max Occupancy: 2 adults + 3 children up to 12 years old

HONEYMOON SUITE

Large, recently renovated suite designed in a contemporary Caribbean style with dark wood decoration, 1 king-sized bed, separate living area and sofa bed.

Max Occupancy: 2 Adults

WEDDING SUITE

Designed especially for brides, with one king-sized bed Wedding Suites include a private vanity area with make-up station, lounge chair and sitting area. Brides can unwind before the big day in their in-suite Jacuzzi. This room category features a mannequin for the bride's dress.

Max Occupancy: 2 Adults

AZUL SUITE

Unique oversized suite designed in a modern style, with a king-sized bed, in-suite Jacuzzi for 2, spacious lounge bed, sitting area and a terrace.

Max Occupancy: 2 Adults

ROYAL SUITE

Large, recently renovated suite is designed in a contemporary Caribbean style with dark wood decoration, 2 queen beds or 1 king bed, modern living area and luxury bathroom.

Max Occupancy: 2 adults + 2 children

ROYAL SWIM UP SUITE

This recently renovated spacious suite is designed in a contemporary Caribbean style with dark wood decor, 2 queen beds or 1 king bed, modern living area, luxury bathroom area, and has a direct pool access from the terrace.

Max Occupancy: 2 adults + 2 children.

CONNOISSEUR COLLECTION

Specially designed set of amenities and services curated to provide the extraordinary experience to bon vivant travelers looking for the exceptional and unparalleled. The guests are provided with luxury transfer from and to the airport, curated and customizable premium In-Suite bar with liquor of choice, premium coffee and tea, and other premium amenities and services, as well as the exclusive attention of personal butler.

CONNOISSEUR SUITE

Recently refurbished vast suite designed in a contemporary Caribbean style with dark wood decoration, 1 king bed, separate living area and sofa bed.

Max Occupancy: 2 Adults + 2 children

CONNOISSEUR SWIM UP SUITE

Spacious suite designed in a contemporary Caribbean style with dark wood decoration, 1 king bed, separate living area, sofa bed features a direct pool access from the terrace.

Max Occupancy: 2 Adults + 2 children

KARISMA GOURMET INCLUSIVE® EXPERIENCE RESTAURANTS & BARS

Azul Beach Resort Riviera Maya, Gourmet Inclusive® Experience Restaurants and Bars combine a selection of mouthwatering à la carte menus and exotic drinks in hip, extraordinary settings. The finest international cuisine and all premium drinks will appeal to the more sophisticated side of your palate. Even our youngest travelers will be excited about the variety of food options offered at all restaurants. To ensure total comfort and maximum flexibility no reservations are required, although recommended for big groups of 10 or more. All the restaurants and room service offer Gerber baby food for the youngest guests.

BLUE

World Cuisine
All-day full service restaurant

Serves breakfast, lunch and dinner in a relaxed and friendly atmosphere. Guests can enjoy Mexican and international dishes all prepared by our expert chef. At Blue, guests will be delighted with our "food for all and all for food" concept; meaning family-style lunches including soups, pasta, salads, gourmet sandwiches. Blue also features a fine international selection of cheese, desserts, coffee and digestives.

À la carte service: **6:30h to 23:00h**
Food display: **6:30h to 12:00h**

TAINAN

Asian Cuisine

Tainan is the name of the ancient capital of Taiwan, renowned for its splendid food, taste and exotic creativity. The highlight of Tainan is the sushi river bar, offering freshly made sushi and sashimi. The food of Tainan offers to guests the opportunity to satisfy the palate with spectacular Asian-inspired cuisine that is served in generous portions. Among the dishes that are known far and wide are sashimi, Pacific Rim, Wok specialties and sushi river bar and succulent main courses prepared using the finest authentic ingredients. À la carte dinner: **17:30h to 22:00h**

ROMA

Italian Cuisine.

Open granite kitchen offering world renowned Northern Italian dishes prepared on the spot by our international trained Chefs that turn each meal into a culinary experience itself. Roma is marked by having friendly family service and celebrated wines in an elegant ambiance, with food prepared from the freshest ingredients and full of genuine Italian flavors served in generous portions. À la carte dinner: **17:30h to 22:00h**

LATINO RESTAURANT

Latin American Cuisine

This bistro is a vibrant celebration of food, energy and music, culinary preparations from the Southern tip of the Americas up to the Northern part of Mexico. Refreshing and unpretentious, Latino is the perfect place for family celebration with enticing meals.

À la carte dinner: **17:30h to 22:00h**





MEXICO
By Karisma



CHIL

Contemporary Cuisine

The perfect spot for relaxation, designed in a Mexican – Caribbean style with breathtaking views of the Caribbean Sea. Chil offers an array of burgers, salads, wraps, tacos and burritos.

During the week this restaurant hosts Nickelodeon themed breakfast.

À la carte lunch: **12:00h to 17:00h**

THE SCOOP

In this "spot on the corner" enjoy different types of Panini, savory crepes, and sweet crepes or choose an ice-cream from SpongeBob's amazing ice-cream factory and complement it with one of more than 20 types of toppings.

Open from **10:00h to 17:00h**

KARISMA GOURMET INCLUSIVE® EXPERIENCE DRESS CODE

To enhance our unique dining experience, please comply with the following casual elegant dress code in all gourmet restaurants:

Gentleman

Recommended: Long pants, collared shirts, casual shoes

Permitted: Formal Bermuda, dress sandals

Ladies

Recommended: Dresses, skirts, long pants, shoes, capri pants, elegant sandals

AGAVERO TEQUILA LOUNGE (ADULT ONLY, 18+)

Get a real taste of Mexico at this unique and spectacular Tequila lounge where modern designs are combined with classic furniture of the "Pancho Villa" era, including a replica of a 19th century "cantina". The Agavero Tequila Lounge offers over 30 different tequilas including Añejo, Reposado and Blanco, served straight, frozen or mixed. Additionally guests can enjoy fabulous drinks while playing table games or simply listen to cool music while hanging out with friends. Unique to this bar is an unbelievable frozen bar top to keep drinks chilled at all times. Agavero also offers tequila tastings and the expertise of its maestro tequiler.

Open from **17:00h to 01:00h**

AQUANOX BAR

Exciting tropical drinks are prepared to your taste at this thatched-roof lounge and swim-up bar. At night, enjoy your favorite drink and lounging in one of our famous "hanging" beds with unforgettable views of the Caribbean Sea.

Open from **10:00h to 23:00h**

CHIL BAR

Caribbean drinks are prepared with a wide selection of international spirits for you to enjoy beach front.

Open from **12:00h to 17:00h**

BUBBLES SWIM-UP BAR

Caribbean alcoholic and non-alcoholic beverages are prepared with a wide selection of fruits and international spirits to enjoy in the relaxing pool.

Open from **10:00h to 17:00h**

Providing guests with nightly entertainment, it is a perfect place to spend a relaxing evening while enjoying an exotic cocktail. On some of the nights guests can enjoy a variety of performances and once a week our youngest guests can enjoy the Orange Carpet event and have a blast with their favorite characters.

24 HOUR ROOM SERVICE

The menu service including an array of dishes featuring children's and grown-up's all-time favorites.

Popcorn service is available to enjoy with a movie.

NICKELODEON EXPERIENCE

- Character Meet & Greets with walk around integration and photo ops with Sponge Bob, Dora or the Teenage Mutant Ninja Turtles®
- Nickelodeon Concierge
- Walk through the World Famous Nickelodeon Orange carpet with your favorite character
- Nickelodeon Amenities (\$)
- Character Breakfasts (\$)
- Private Birthday Parties & Events (\$)
- Private Sliming party (\$)

AZULITOS PLAYHOUSE

- Daily themed activities
- Supervised activities 9:00h to 17:00h (with one hour break for lunch with parents) and 19:30 to 21:00h. Children under 4 years old need to be accompanied by an adult(family member or a nanny)
- Daily activities program for children 4-12 years old, including face painting, sandcastle building, cooking classes, Mini-Mayan activities, piñata parties and Nickelodeon activities,
- Kid's Movie nights with popcorn and dinner
- Exclusive MY GYM programs

Open from: **9:00 to 17:00h and 19:30h to 21:00h**

VASSA SPA & FITNESS CENTER

"Vassa" is a World Class SPA with a total of 8,072 square feet inspired in a Zen-ambiance featuring a SPA boutique, Beauty Salon, Fitness Center and Hydrotherapy facilities where our guests will be able to experience our herbal steam room, dry sauna, chromotherapy shower, and hot & cold tub. In addition, Vassa SPA offers 7 luxurious SPA cabins including our signature Kids Suite offering Perfectly Pink & Blue Spa treatments to young visitors, a Master Suite and a Bridal Suite.

Fitness Centre Open from: **7:00h to 20:00h**

VASSA SPA Open from **8:00h to 20:00h**

MEETING ROOMS

Total of 2079.80 square feet of high tech meeting space can accommodate up to 100 guests (banquet style).

KARISMA GOURMET INCLUSIVE® EXPERIENCE PACKAGE FEATURES

- Accommodations as selected
- Aromatherapy
- Pillow menu
- Luxurious bathrobes
- Local and selected international premium alcoholic and non-alcoholic drinks and juices.
- All meals and specialty bites
- 24-hour Room Service
- Gerber baby food in all Restaurants and room service
- Money exchange
- Personalized check in with a scented towel and a welcome glass of sparkling wine for adults and Slime smoothie for kids
- Beach Butler service
- Romance Maître D expertise
- Daytime activity program and nightly live performances
- Wireless internet
- International free calls
- Azulitos Playhouse and Nickelodeon Experience
- Baby amenities (delivered upon request and subject to availability):
 - Stroller
 - Pack 'n Play
 - Wooden cribs
 - Baby bottle warmer
 - Baby bottle sterilizer
 - Baby food
 - Baby monitor
 - Baby change table with bath
 - Hooded baby towel, baby bathrobe and baby slippers
 - High chairs and booster seats in the restaurants
- Nickelodeon Character Meet & Greets with walk around integration and photo ops
- Toy Lending Menu *Restrictions apply
- Beach toys
- 5 pools and outdoor Jacuzzi
- Spanish lessons, yoga, aqua aerobics, dance lessons, cooking classes, tequila tasting, wine tasting and more
- Fitness center: 7:00h – 20:00h
- Non-motorized water sports: kayak and stand up paddle board
- Family & Friends Vacation Planner
- Personal Concierge, Nick Concierge and vacation planner services
- All taxes and gratuities
- DVD Menu





MEXICO
By Karisma



OTHER SERVICES, AMENITIES AND FACILITIES (NOT INCLUDED)

- Scuba diving trips, certification, rental equipment, deep-sea fishing, and snorkeling tours
- Car rental and limousine service
- Shuttle transportation to Cancun and Playa del Carmen Tour desk
- Romantic or family dinners on the beach
- Adults only dinners with live music and special menu at Chil restaurant
- Laundry services
- Wireless internet (high speed)
- ATM service
- 24 hour medical service
- SPA & Beauty Salon Services
- Special Wedding & Honeymoon packages
- International wine selection from our cellar
- Baby-sitting services
- Gourmet Inclusive Romance Experience options
- Nickelodeon Character Breakfasts
- Nickelodeon Private Birthday Parties & Events
- Photo Shop
- Nickelodeon Shop
- Private Sliming party
- Jewelry and gift shop
- We proudly serve Starbucks coffee shop
- Any other service, amenity and facility not stated as part of Karisma Gourmet Inclusive Experience is also not included in the Karisma Gourmet Inclusive package.

SPECIAL FEATURES

- **Beach Butlers** - The ultimate in service and sun bathing. The butlers are providing the guests with beach towels, refreshments, tanning products, pic-nick service for lunch and mineral water vaporizers services.
- **Cabana Beds** – four-poster king-size beds featuring retractable drapes and oversized pillows – the perfect option for private sun bathing – with the Caribbean sea as your background – or even for a star gazing night.
- **Culinary activities** – beachfront events such as fish market, Beach BBQ, Burger Boutique, featuring grilled meat and fish and delicious sauces and salads.

GOURMET INCLUSIVE ROMANCE EXPERIENCE

When celebrating an anniversary, wedding, honeymoon, planning to pop the question, or simply create memorable moment with the significant other, our experts in all things romantic will assist in creating these special moments.

Romance Maître D helps couples tailor their memorable moment. From start to finish this resident expert on all things romantic helps couples choose from a menu of prefixed options or create their personalized romance recipe tailored to reflect their own love story

WEDDINGS

We are the wedding specialist of all the Rivera Maya with on-site professional coordination service who are fully equipped to make the challenges of planning a wedding celebration and to turn them into the joyous occasion that it should be. With beautiful and unique wedding locations, as well as Gourmet Cuisine, our distinguished service was created to enhance the wedding experience and allow the bride, groom, family and friends to have not only a day of celebration, but also a lifetime memory!

Contact: weddings@azul-hotels.com.

GROUPS

Space is available for your next event, meeting or incentive trip. Discover boundless beauty from the reef-lined beaches to the classic elegance of our banquet rooms. The personalized service of our expert event team guarantees your guests a memorable experience. Exclusive reception, dinner and cocktail are also available.

Contact: groupsales@karismahotels.com

All information contained in this document is subject to change without prior notice

