



## **Alcohol Statement**

**July 26, 2017**

With regard to media speculation that some Mexican resorts are using adulterated alcohol to cut costs, rest assured that Palace Resorts only uses superior alcohol in all of our drinks at every one of our properties. Palace Resorts would not in any way, hinder the guest experience, by providing less than high quality products and services at any of our ten luxury, all-inclusive resorts.

The process of purchasing alcohol in Mexico is followed by strict guidelines. The policies and safeguards we have in place to ensure that all alcohol served is licensed, are extremely rigorous. Every bottle is legally purchased and sealed. If the seal is broken, we do not accept it, and it is returned. Our bartenders are under strict surveillance by supervisors and our quality control department to ensure bartenders behavior and guarantee each employee adheres to safety procedures.

Palace Resorts is committed to offering world-class experiences at each of its properties, designed to exceed expectations and enhance the guest experience. The investment we make in our offerings is a testament to the brand's commitment to our guests. As the leader in the luxury all-inclusive space, Palace Resorts has demonstrated its dedication to improving the guest experience.

In fact, Palace Resorts prides itself in providing ONLY top shelf liquor, featuring exceptional brands such as Johnny Walker, Grey Goose and Bacardi, just to name a few. Earlier this year, the brand announced an exclusive partnership with Certified Angus Beef®, making it the first and only hotel chain in Cancun, to offer the highest quality of beef at all ten of its properties. Just recently, the brand announced a partnership with world renowned, pastry chef, Antonio Bachour, as part of the brand's commitment to elevating its already high culinary standards.

Our resorts have consistently been rated among the best on Tripadvisor among many other accolades, including the AAA Four & Five Diamond Awards, as well as named a Conde Nast Traveler *Readers' Choice Awards*.

The safety of our visitors is our top priority. While Cancun continues to safely welcome thousands of visitors on a daily basis, Palace Resorts encourages everyone to exercise precaution whenever traveling, not just in Cancun but in any destination. As Mexico's leading tourist destination, Cancun is renowned for idyllic year-round weather, spectacular beaches, breathtaking turquoise waters and a rich culture, providing locals and visitors alike with an unmatched experience. Cancun and the hotel zone continue to be one of the safest tourist destinations in the world. The safety of our visitors is, without a doubt, the top priorities for Palace Resorts.